## **GEORGIA KENDEROVA**

Human-computer interaction graduate researcher Personal informatics, personal data, storytelling

### EXPERTISE

**Research interests:** personal data, self-tracking, mental health, narrative/storytelling for self-transformation **Research methods and skills:** qualitative research, usability studies, interviews, surveys, grounded theory, thematic analysis, prototyping, user personas, journey maps, user flow diagrams **Technical skills:** Figma, Adobe XD, Java, Adobe Photoshop, Final Cut Pro

## EDUCATION

#### University of Washington

PhD in Human-Centered Design and Engineering

#### Pomona College

BA in Computer Science and Media Studies | GPA: 3.82/4.00

University of Melbourne Study Abroad

#### **RESEARCH EXPERIENCE**

#### **Graduate Research Assistant**

University of Washington, Human-Centered Design and Engineering Advisor: Sean Munson

Exploring the impact of the overturn of Roe v. Wade on period tracking habits.

- Recruited participants and conducted semi-structured interviews.
  - Developed screener survey and interview protocol.
  - Collaborated with researchers across multiple academic institutions.
  - Currently in the process of **analyzing collected data**.

Researching parents' and children's smartphone use: how we might include kids and their perspective in designing tools for regulating family smartphone use.

- Conducted literature review.
- Worked on designing an asynchronous remote community (ARC).
- Reached out to community partners to collaborate with on recruiting participants.

Looking at how we might design a health intervention to help increase screening for breast cancer among African American women.

#### **Research Assistant**

Pomona College

Advisors: Alexandra Papoutsaki and Daniel Epstein

Conducted qualitative research, exploring the ways in which people discontinuing antidepressants support each other in online health communities. Looked at how we might better support providers in scheduling antidepressant discontinuation.

- Performed literature review on online health communities and technology support for drug discontinuation.
- Open-coded and analyzed hundreds of posts using the grounded theory approach.
- Conducted semi-structured interviews with medical providers.
- Sketched and developed high-fidelity prototypes of a web app to help medical professionals schedule tapers.
- Collaborated with a licensed psychiatrist to better understand the topic and write and publish a paper.
- Wrote a **Python script** to extract metadata for 8,713 posts.

## gak98@uw.edu linkedIn website

Seattle, WA Aug 2017 – May 2021

Sep 2021 - 2026

Claremont, CA Jul 2019 – Jun 2020 Melbourne, Australia

Sep 2021 – Present Seattle, WA

Jul 2020 – May 2021 Claremont, CA

#### PUBLICATIONS

#### P.3 Designing Flexible Longitudinal Regimens: Supporting Clinician Planning for Discontinuation of Psychiatric Drugs

Eunkyung Jo, Myeonghan Ryu, **Georgia Kenderova**, Samuel So, Bryan Shapiro, Alexandra Papoutsaki, and Daniel A. Epstein.

CHI 2022: Conference on Human Factors in Computing Systems. https://doi.org/10.1145/3491102.3502206

# P.2 Understanding Delivery of Collectively Built Protocols in an Online Health Community for Discontinuation of Psychiatric Drugs

Alexandra Papoutsaki, Samuel So, Georgia Kenderova, Bryan Shapiro, and Daniel A. Epstein.

CSCW 2021: ACM Conference on Computer Supported Collaborative Work. https://doi.org/10.1145/3479564

#### P.1 Effects of Shared Gaze on Audio- Versus Text-Based Remote Collaborations

Grete Helena Kütt, Teerapaun Tanprasert, Jay Rodolitz, Bernardo Moyza, Samuel So, **Georgia Kenderova**, and Alexandra Papoutsaki.

CSCW 2020: ACM Conference on Computer Supported Collaborative Work. https://doi.org/10.1145/3415207

#### **TEACHING EXPERIENCE**

Teaching Assistant – Foundations of Human Centered Design and Engineering (HCDE300)Fall 2022University of WashingtonSeattle, WA

IoR: Alan Marks

30 undergraduate students. Led and moderated a weekly discussion section. Designed and moderated in-class activities and helped students understand key concepts of HCDE. Mentored and guided students, held office hours, and graded and provided feedback on weekly assignments.

#### Teaching Assistant – Advanced Communication in HCDE (HCDE301)

University of Washington

IoR: Gail Thynes

40 undergraduate students. Designed and moderated in-class activities and homework assignments. Mentored and guided students, held office hours, and graded and provided feedback on assignments, reflections, discussions, and in-class activities.

#### PROJECTS

#### UW Library Website Usability Study

University of Washington (HCDE517)

Conducted a **usability study** of the University of Washington library website, focusing on the room booking process.

- **Recruited** participants and scheduled sessions.
- Wrote study script, interview questions, and tasks to be completed during the study.
- Moderated multiple remote usability test sessions and took comprehensive notes.
- Analyzed findings using a thematic analysis approach
- Reported findings and design recommendations through a presentation and a written report.

#### UWell

University of Washington (HCDE518)

Used the human-centered design process to design a mobile app that helps users relieve stress and maintain good mental health by recommending personalized activities based on mood, energy-levels, and other health factors (e.g., menstrual cycle).

- Conducted literature review and user research (surveys and semi-structured interviews).
- Created **personas**, **storyboards**, and **user flows** based on research findings to inform design requirements.
- Integrated research into designing low and medium-fidelity prototypes and performed usability testing.
- Presented findings and medium-fidelity prototype at a virtual showcasing.

Jan 2022 – Mar 2022 Seattle, WA

Winter 2022

Seattle, WA

Sep 2021 – Dec 2021

Seattle, WA